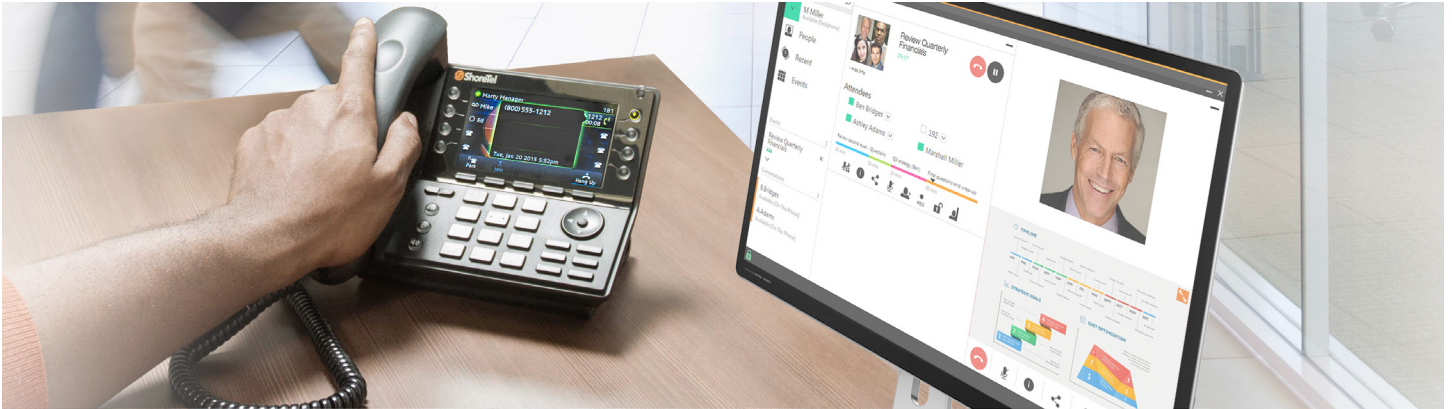


# ShoreTel Connect ONSITE Product Plans



## SHORETEL FLEXIBILITY MAKES ORDERING ONSITE PRODUCTS EASY

ShoreTel Connect ONSITE product plans offer a variety of unified communications tools and options—choose the right combination for your business needs

### Convenient and Cost-Effective

Every business has unique communications needs. ShoreTel Connect ONSITE phone system and UC features are packaged in three different product plans, so you can purchase exactly the mix of features that your company requires. ShoreTel gives you the flexibility to mix and match profiles allowing you to easily adapt to changing business demands as they arise.

**Essentials** includes all business telephony call handling features plus key UC features like instant messaging, presence, video calling, conferencing, web sharing and online meetings.

**Standard** offers additional features for supervisors, managers, and sales and service teams including expanded conferencing capacity, voicemail-to-text transcription, integration with

CRMs such as Salesforce, and full UC capability on mobile devices.

**Advanced** adds operator features for advanced call handling capability, making it easy for supervisors to monitor calls and contact status with hover and drag-and-drop functionality.

ShoreTel ONSITE system administrators can assign plan licenses to users as needed in ShoreTel Connect Director, the browser-based system management software. And as your organization grows, you can easily add additional plan licenses that align with employee needs and roles.

Doing business with ShoreTel has always been easy. With ShoreTel Connect ONSITE product plans, we've made it even more brilliantly simple.

### BENEFITS

- Mix and match profiles, buying just the services you need
- Change feature levels to adapt to business demand as they arise
- All plans include all business telephony features
- All service levels integrate with a la carte applications like ShoreTel Connect ONSITE Contact Center

Feature	Essentials	Standard	Advanced
Phone license (extension + mailbox)	✓	✓	✓
PBX features	✓	✓	✓
ShoreTel Connect Director	✓	✓	✓
ShoreTel Connect client	✓	✓	✓
Voicemail	✓	✓	✓
Audio conferencing (8-party)	✓	✓	✓
Desktop sharing <sup>1</sup>	✓	✓	✓
Video calling	✓	✓	✓
Instant messaging	✓	✓	✓
Presence	✓	✓	✓
Softphone	✓	✓	✓
Outlook® integration	✓	✓	✓
G Suite™ integration	✓	✓	✓
Web & app dialers	✓	✓	✓
Find me, follow me	✓	✓	✓
ShoreTel Connect mobility app <sup>1</sup>	-	✓	✓
Remote phone license	-	✓	✓
Salesforce® or other CRM integration <sup>2</sup>	-	✓	✓
Operator	-	-	✓
Workgroups	✓ <sup>3</sup>	✓ <sup>3</sup>	✓ <sup>3</sup>
Contact Center	✓ <sup>3</sup>	✓ <sup>3</sup>	✓ <sup>3</sup>
Voicemail transcription	✓ <sup>4</sup>	✓ <sup>4</sup>	✓ <sup>4</sup>
Internet fax	✓ <sup>4</sup>	✓ <sup>4</sup>	✓ <sup>4</sup>

<sup>1</sup> Requires server and licensing

<sup>2</sup> For a list of supported integrations, see the ShoreTel Connect Advanced Application catalog

<sup>3</sup> ShoreTel Connect ONSITE Workgroups and ShoreTel Connect Contact Center are sold separately

<sup>4</sup> ShoreTel HYBRID Scribe and HYBRID Fax apps from the cloud are subscription services available with ShoreTel Connect HYBRID activation

Want to know more?  
Talk to an expert.

Visit [www.shoretel.com/findareseller](http://www.shoretel.com/findareseller)

### ShoreTel. Brilliantly simple business communications.

ShoreTel (NASDAQ: SHOR) provides businesses worldwide with communications solutions that make interactions simple. From business phone systems, unified communications and contact center solutions to a fully hosted voice and SMS development platform, ShoreTel delivers unmatched flexibility and ease for companies looking to increase productivity and drive innovation. ShoreTel offers solutions in the cloud, onsite or a hybrid of both, giving customers the freedom to choose the best fit for their business needs now and in the future.

**World Headquarters**  
960 Stewart Drive  
Sunnyvale, CA 94085  
USA  
shoretel.com

+1 (800) 425-9385 Toll Free  
+1 (408) 331-3300 Tel  
+1 (408) 331-3333 Fax

**EMEA**  
Inspired  
Easthampstead Road  
Bracknell, RG12 1YQ  
+44 (0) 1344 208800 Tel

**APAC**  
8 Temasek Boulevard#41-03  
Suntec Tower 3  
Singapore 038988  
+65 6517 0800 Tel

